

PUBLISHED BY APPA 

FACILITIES

manager

JULY/AUG 2009



INSIDE

Using the
LEAN Approach

Making it Stick

Interview with
Mike Abrashoff

Cornell's Climate
Action Plan

Focusing ON THE Critical Few

Nonprofit Org.
U.S. Postage
PAID
Permit No. 425
Southern, MD

facilities digest

NEW FLIPPABLE FILE FOR FACILITIES MANAGER

A new feature has been added to the online version of *Facilities Manager*. In addition to the PDF files being posted, we've also added a flash file that will allow you to electronically view the magazine in its entirety. You will be able to "flip" the pages and view the magazine in spreads (to flip the pages, just run your cursor over the bottom corner of the page.)

For an example of this new feature, visit <http://appa.org/FacilitiesManager/index.cfm> and click on "View Full Version in Flash" to view last month's issue of *Facilities Manager*. This feature is only available to members.



ST. JOHN'S UNIVERSITY LAUNCHES AN A500 ROCKET® MODEL FOOD COMPOSTER, THE FIRST ONE IN THE U.S.

St. John's University is making environmental history by launching an A500 Rocket® model food composter, becoming the first U.S. university to use this technology. The Rocket, an onsite in-vessel food composter,

is used in approximately 16 percent of UK universities, with more than 260 Rocket composters operating throughout the UK. This is a significant milestone for U.S. higher education, where St. John's is taking the lead to implement this cutting-edge technology and treat food waste in a sustainable way. Educational institutions using the Rocket composter have cut waste collection costs, saved money on buying compost and pest control, helped divert food waste out of landfill sites, and educated students in sustainability.

NEW APPA E-BOOK

*Facility Management Shared Services:
The Balance Between In-House Services
and Outsourcing*

by Jeffery L. Campbell, Ph.D.,
Brigham Young University

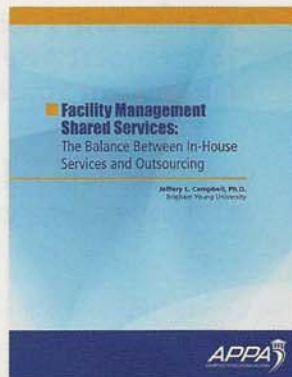
Member Price: \$39

Non Member Price: \$54

ISBN: 1-890956-51-1

Published 2009, e-book, 64 pages

Most universities utilize both in-house and outsourced services to operate their campuses, or in other words, they incorporate shared services. The definition of a shared service model is the optimal balance of in-house services, resources, and management with



outsourced services to provide the highest level of services at an affordable price.

Facility Management Shared Services: The Balance Between In-House Services and Outsourcing focuses on the symbiotic and collaborative relationships and partnerships are working with outsourced contracted services. This book will help to:

- better define a shared service model between in-house and outsourced facility services;
- increase understanding of how to optimize the value of shared services; and
- forecast future outsourcing trends based on current practices. Includes interviews with facilities professionals using both in-house services and outsourcing, research findings, recommendations, and questionnaires to use in gauging the needs of your own facility. Purchase at the APPA Bookstore www.appa.org/bookstore.

EVENTS

APPA EVENTS – 2009

Jul 11 EFP Prep Course, EFP Examination, and CEFP Examination *Vancouver, BC, Canada*

Jul 12 EFP Examination *Vancouver, BC, Canada*

Sep 10-14 Institute for Facilities Management *Hilton Head, SC*

Sep 15 EFP Prep Course, EFP Examination, and CEFP Examination *Hilton Head, SC*

Sep 16 EFP Examination *Hilton Head, SC*

Sep 20-23 RMA Annual Meeting *Tucson, AZ*

Sep 26-30 CAPP Annual Meeting *Grand Forks, ND*

Sep 27-30 MAPPA Annual Meeting *Iowa City, IA*

Oct 4-7 ERAPPA Regional Meeting *Portland, ME*

Oct 7-9 PCAPPA Regional Meeting *Universal City/Hollywood, CA*

Oct 24-27 SRAPPA Regional Meeting *Daytona Beach, FL*

Oct 27-30 ACUHO-I/APPA Housing Facilities Conference *Columbus, OH*

OTHER EVENTS – 2009

Jul 11-15 CSHEMA Annual Meeting, *New Orleans, LA*

Jul 18-22 SCUP Annual Meeting, *Portland, OR*

Sep 12-16 URMIA's Risk Management Conference *Nashville, TN*

Sep 20-23 Greening of the Campus Conference, *Indianapolis, IN*

Dec 7-10 NIBS Annual Meeting, *Washington, DC*

For more information or to submit your organization's event, visit www.appa.org/applications/calendar/events.cfm.